



**INVESTING IN OUR COMMUNITIES
TO ENHANCE OPPORTUNITIES**





INVESTING IN OUR COMMUNITIES

RICK D. SENFT, CEO and President

Passavant Memorial Homes Family of Services (PMHFOS) is privileged to be responsible for positively impacting the lives of thousands of individuals with intellectual disabilities, autism, and behavioral needs. We understand that there are many aspects of an individual's life that contribute toward their ability to be successful in the community in which they live, and so even by offering a holistic array of support services via Passavant Memorial Homes (PMH), PDC Pharmacy, Life Enrichment Trust (LET), Accessible Dental Services (ADS), and Passavant Memorial Homes Foundation (PMHF), we recognize that our efforts and resources must extend beyond that of the supports that we directly provide.

Across 2019, our goal has been to invest in our communities to further create and enhance opportunities for the individuals we serve such that they can fully pursue the achievement of their own specific goals. As CEO and President of PMHFOS, I am proud to share, through this annual message, some of the many investments that we have made, and more importantly how they have further enabled individuals with intellectual disabilities, autism, and behavioral health needs to thrive.

One of the most important aspects of anyone's community is their home, and as a provider of community-based residential services to over 390 children and adults across western and central Pennsylvania and the state of Delaware, PMH understands the significance of ensuring that each one of our homes is representative of our commitment to enabling each individual to feel safe, supported, and included. As such, PMH seeks to own our community homes, providing security and permanency for the individuals who live there as well as their family members and loved ones. In 2019, PMH invested over \$1.25 million in purchasing eight new residential properties in order to transition out of remaining lease arrangements and promote community involvement. In doing so, PMH has further been able to customize each home to meet the specific needs and interests of the individuals living there.

PMHFOS has also directly embedded resources into the Erie, Pennsylvania, and New Castle, Pennsylvania, communities through the opening of PDC Pharmacy's newest pharmacy location and PMH's new Home and Community Services regional office. In both instances, this has enabled PDC and PMH, respectively, to enhance the quality and accessibility of services available locally for individuals within these geographic areas.

Technology is another area that PMHFOS invested heavily in during 2019 to further support our mission. Throughout 2019, PMHFOS implemented new technology solutions across our organization, such as a robotic dispensing machine to automate the filling of certain medications through PDC Pharmacy, increasing the reliability and accuracy of the medications, as well as an organization-wide online learning management platform to enhance the quality and availability of employee training materials.

Further and of utmost importance, across 2019, PMHFOS has continuously invested in our dedicated employees. It is my belief that staff are the most critical asset of any organization, and throughout 2019, we wanted to demonstrate our appreciation of our staff through a variety of initiatives, such as our inaugural Above and Beyond Employee Recognition Ceremony as well as our 25 Days of Christmas Employee Recognition Raffle.

It has truly been an outstanding year in the advancement of our organization's mission, and I am greatly appreciative of the devoted members of the Boards of Directors and all the valued business partners and associate organizations that have supported us. As we look forward to 2020, we are committed to continuously enhancing and evolving the services that we provide to facilitate additional opportunities for individuals to be successful in the community.

Best wishes for a healthy and blessed 2020,



Rick D. Senft



ENHANCING OPPORTUNITIES

HAZEL SHEFFIELD, PMH Board Chair

As Board Chair, it is with great pride that I reflect back upon the remarkable progress that was made across Passavant Memorial Homes Family of Services (PMHFOS) during 2019. As an organization providing services to children and adults with intellectual disabilities, autism, and behavioral needs, it is truly an exciting time. It has long since been our organization's objective to create and provide access to opportunities in the community for the individuals that we support, and more so than ever before, we are finding that other organizations and business partners are committed to collaborating and supporting us in the pursuit of this goal.

This field, much like life in general, is about making connections, and it has been our organization's commitment across 2019 to ensure that we are actively reaching out and engaging others to join us in an effort to enhance opportunities for those that we are privileged to serve. It is with this mindset and focus that we have been able to create and facilitate many wonderful community experiences this year for individuals with intellectual disabilities, autism, and behavioral needs. A prime example of this is our newly-established partnership with the Pittsburgh Penguins. No matter who you speak to in western Pennsylvania, they will tell you that Pittsburgh is a sports town, and so we thought that there was no better platform, locally, than the Pittsburgh Penguins to generate awareness of our organization's mission and to create opportunities for individuals to engage with and be involved in the community. Through this partnership, individuals served by PMHFOS have: eaten breakfast in the Penguins' locker room, ridden on a Zamboni between periods of a National Hockey League game, worked side-by-side with Iceburgh in the PMHFOS Fireworks Tent, and attended a game in Evgeni Malkin's own private suite. These are once-in-a-lifetime experiences that anyone would be excited to participate in and enjoy, and we are grateful to be able to facilitate these opportunities for the individuals we are privileged to serve.

It is not just partnerships with large organizations such as the Pittsburgh Penguins and WOED that have enabled us to be successful in this objective, but it is also the numerous events and opportunities that have arisen from PMHFOS's new Community Connections program. By partnering with local charities, church congregations, and other community-based organizations, through Community Connections, PMHFOS has expanded its outreach into and amongst the communities within which we serve to establish meaningful and enduring relationships and enhance opportunities for the individuals that we serve to engage in projects that they are interested in and passionate about.

I would like to thank all those who have assisted us this year in the pursuit of our mission and encourage them to share with others the value and impact that supporting such efforts can have on our community. To those that dedicate their time and energy to serve alongside me on the various PMHFOS Boards of Directors, I am truly grateful.

Thank you and may God bless you always,

Hazel Sheffield

PASSAVANT MEMORIAL HOMES FAMILY OF SERVICES



Passavant Memorial Homes Family of Services (PMHFOS) is a leading human services provider that offers a comprehensive array of support services to address the unique needs of individuals with intellectual disabilities, autism, and behavioral health needs.

Since our founding in 1895, PMHFOS has been dedicated to empowering the individuals we serve to live successfully in their communities. PMHFOS has evolved into an innovative service organization that consistently exceeds the expectations of individuals, families, and the community.

Over the years, our organization has expanded through the development of a variety of subsidiary organizations, each designed to provide innovative solutions for individuals, families, and other support organizations. These subsidiary organizations, PDC Pharmacy, Life Enrichment Trust (LET), Accessible Dental Services (ADS), and Passavant Memorial Homes Foundation (PMHF), were all established to enhance the quality and accessibility of services for individuals and their families and are collectively referred to as PMHFOS. Just as a family cares for one another, together these companies offer optimal supports while promoting choice and independence.

PMHFOS serves over 11,000 individuals with intellectual disabilities, autism, and behavioral health needs and creates and provides employment for over 1,800 community members. The PMHFOS Corporate Office is located in Warrendale, PA. PMHFOS has regional offices located in Rochester, Harmar, Greensburg, Mt. Pleasant, Clarion, Bedford/Somerset, and New Castle, PA, as well as Middleton, DE. PDC Pharmacy has pharmacy locations in Pittsburgh, Philadelphia, and Erie, PA, as well as Boulder, CO. ADS has clinic locations in Rochester, Murrysville, Mt. Pleasant, Greentree, and Laporte, PA, and also has a Mobile Dental Unit that travels to various locations.

PMHFOS is proud partners of the Pittsburgh Penguins and WQED.



PROUD PARTNERS OF



PASSAVANT MEMORIAL HOMES



2019 HIGHLIGHTS

INVESTING IN COMMUNITY RESIDENTIAL HOMES

In 2019, Passavant Memorial Homes (PMH) purchased eight new community residential homes in western Pennsylvania, providing residential homes for 17 individuals that we are privileged to serve. As part of these efforts, PMH exited rental properties to provide permanency and security for individuals residing in the now PMH-owned residential locations and also continues to ensure the residential sites are integrated and disbursed throughout the communities and neighborhoods.

EXPANDING HOME AND COMMUNITY SERVICES

Home and Community Services (HCS) are direct care services that are provided in a home or community-based setting, and include Home and Community Habilitation Services, Companion Services, and Respite Services. PMH's HCS Program continues to expand. PMH's HCS regional office opened in New Castle, Pennsylvania, in March to support a growing interest in PMH's HCS Program in Lawrence and surrounding counties, and in 2019, PMH began serving an additional 40 individuals through our HCS Program.

ESTABLISHING THE COMMUNITY CONNECTIONS PROGRAM

PMH continuously seeks to increase the opportunities for individuals to engage in community participation activities to build relationships, engage in continued learning opportunities, and volunteer to support the local community. To accomplish these goals, PMH has established a community outreach program called "Community Connections." The objective of this initiative is to break down barriers for individuals with intellectual disabilities, autism, and behavioral health needs and create new opportunities to make connections within their local communities. Through this initiative, PMH has established partnerships with local church congregations and other local community organizations to develop various integrated activities and events within the community for individuals served by PMH as well as other community members.

FOCUSING ON COMPETITIVE INTEGRATED EMPLOYMENT

PMH is committed to enhancing the competitive integrated employment opportunities for the individuals that we are privileged to serve. Through job support, individuals are supported in developing the work skills that are vital to securing competitive employment within the community and attaining independence. In conjunction, PMH meets with community leaders and local businesses to identify competitive integrated employment opportunities within the community for individuals served by PMH.

MISSION

TO EMPOWER INDIVIDUALS WITH INTELLECTUAL DISABILITIES, AUTISM, AND BEHAVIORAL HEALTH NEEDS TO LIVE SUCCESSFULLY IN THE COMMUNITY. THROUGH A CONTINUUM OF CARE, OPTIMAL SUPPORTS AND SERVICES ARE ALWAYS PROVIDED, WHILE PROMOTING CHOICE AND INDEPENDENCE.

FY2019 Revenue:	\$87,000,000
Number of Individuals Served:	658
Individual Satisfaction:	4.54/5.00
Number of Community Residential Homes:	140
Additional Supports	Community Residential Children's Programs Long-Term Structured Residential Adult Training Facilities Older Adult Daily Living Programs Home and Community Services Lifesharing through Family Living Behavioral Supports Enhanced Personal Care Supported Living

PMH is a private, non-profit human services organization whose mission is to empower individuals with intellectual disabilities, autism, and behavioral health needs to live successfully in the community by providing optimal supports and services while promoting choice and independence. Supporting children through seniors, PMH offers a variety of programs with a strong emphasis on supporting the achievement of each individual's personal goals.



2019 HIGHLIGHTS

OPENING PDC PHARMACY – ERIE

In February, PDC Pharmacy opened its fourth location in Erie, Pennsylvania. PDC Pharmacy has been serving the Erie region from its Pittsburgh location for almost 20 years. After discussions with Erie Homes for Children and Adults, and recognizing the local need, PDC Pharmacy sought to invest in the Erie community and contribute to its redevelopment. This new location enables PDC Pharmacy to better serve the partners it has worked with in the Erie area for many years and will enable other provider agencies to also benefit from its mission-based, quality-driven services.

IMPLEMENTING TECHNOLOGY TO FURTHER ENHANCE QUALITY AND EFFICIENCY

As part of PDC Pharmacy's ongoing efforts to utilize technology to further enhance quality and efficiency, in July, PDC Pharmacy - Pittsburgh implemented DOSIS, a robotic machine that automates the filling process for some of the most frequently dispensed blister card scenarios for medications and is designed to fill, press, and label prescriptions. The DOSIS technology also includes integrated quality reviews and learning systems, and it has further supplemented pharmacy operations during staffing downtime, effectively meeting the goal of the technology to enhance operational efficiencies. In 2020, PDC Pharmacy will be introducing additional DOSIS machines across its locations.

MISSION

TO PROVIDE INNOVATIVE SOLUTIONS FOR SERVICE ORGANIZATIONS THROUGH CONSULTATIVE, ADMINISTRATIVE, AND PHARMACEUTICAL SERVICES THAT PROMOTE QUALITY AND EFFICIENCY AND SUPPORT THEM IN THE FULFILLMENT OF THEIR OWN MISSIONS.

FY2019 Revenue:	\$30,000,000
Number of Patients Served:	5,067
Customer Satisfaction:	4.41/5.00
Pharmacy Locations (4):	Pittsburgh, PA; Norristown, PA; Erie, PA; Boulder, CO
Medication Accuracy Rate:	99.99%
Prescriptions Filled:	623,662

PDC Pharmacy was established to substantially improve the level of pharmacy services for individuals with intellectual disabilities. Unlike other long-term care pharmacies, PDC Pharmacy is solely focused on and committed to serving patients with intellectual disabilities, autism, and behavioral health needs. This unique focus provides PDC Pharmacy with the experience and resources to meet and exceed the specific needs of each patient that PDC Pharmacy is privileged to serve.



2019 HIGHLIGHTS

WELCOMING LET'S NEW VICE PRESIDENT OF TRUST SERVICES

Michael English, Esquire, has joined Life Enrichment Trust (LET) as Vice President of Trust Services. Mr. English earned his undergraduate degree from Youngstown State University and his Juris Doctorate degree from the Ohio Northern University. After graduating from law school, Mr. English worked for a prominent law firm in the greater Pittsburgh area, gaining a wide variety of legal experience. He subsequently accepted a position as Solicitor for the County of Butler (Pennsylvania), where he served for six years before joining LET. As Vice President of Trust Services, Mr. English enjoys working closely with beneficiaries, their supporting family members, and provider agencies, as well as True Link, in providing an industry-leading level of service and satisfaction.



MICHAEL ENGLISH, Esquire
Vice President of Trust Services
Life Enrichment Trust

ENHANCING THE FEATURES ON LET'S ONLINE TRUST PLATFORM

In collaboration with True Link Financial, LET has expanded the features available to beneficiaries, their representatives, and supporting agencies through the online LET True Link Financial platform to further enhance the quality and efficiency of LET's services. Examples of new additions to the platform across this past year include increased flexibility and customization for beneficiary report generation, the option to incorporate multiple statement recipients within the beneficiary's profile, and the potential for multi-category disbursements, which provides greater specificity on statements and can further assist for budgeting purposes. LET and True Link Financial continue to collaborate to identify and implement additional enhancements to the online platform.

MISSION

TO SERVE AS A COURT-APPROVED CORPORATE FIDUCIARY FOR INDIVIDUALS WITH DISABILITIES BY PROTECTING THE ASSETS OF BENEFICIARIES, PRESERVING THEIR ELIGIBILITY FOR SERVICES, AND ENRICHING THEIR LIVES.

FY2019 Revenue:	\$1,400,000
Number of Beneficiaries Served:	2,080
Customer Satisfaction:	4.25/5.00
Assets Under Management:	\$85,000,000
Types of Trusts Managed:	Pooled Special Needs Trusts, Self-Settled "Payback" Special Needs Trusts, Third-Party Special Needs Trusts, Minors Trusts, Educational Trusts

LET enables individuals with disabilities receiving Social Security, Supplemental Security Income, and/or Medical Assistance to secure their financial futures without endangering their source of monthly income, medical insurance, or other governmental benefits. LET's primary focus as a court-approved corporate fiduciary is to maintain the beneficiaries' eligibility and fully comply with all Social Security and Medicaid regulations and guidelines.



ACCESSIBLE DENTAL SERVICES



2019 HIGHLIGHTS

EXPANDING ACCESS TO ADS'S SERVICES

Across this past year, Accessible Dental Services (ADS) has expanded its service availability in order to enable more patients with intellectual disabilities, autism, and behavioral health needs to receive superior, specialized dental care in a safe and secure environment. In 2019, ADS was privileged to provide dental care to 265 new patients. As part of this effort, ADS built upon its relationship with Sullivan County Medical and Dental Center by tripling the number of clinics in Sullivan County in 2019 to meet the growing interest for ADS. To further support ADS's efforts in enabling access to services to more patients with intellectual disabilities, autism, and behavioral health needs, in addition to the traditional office-based clinics, in 2019, ADS's Mobile Dental Unit traveled to multiple remote locations across Pennsylvania to provide access and meet the dental needs of individuals within their communities.

PARTNERING WITH THE UNIVERSITY OF PITTSBURGH SCHOOL OF DENTAL MEDICINE

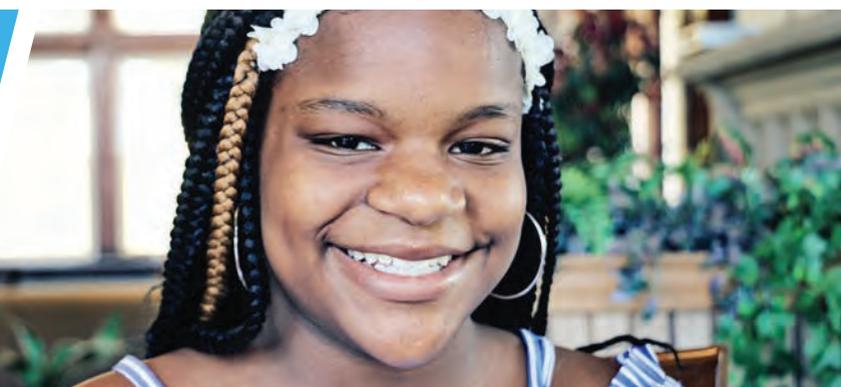
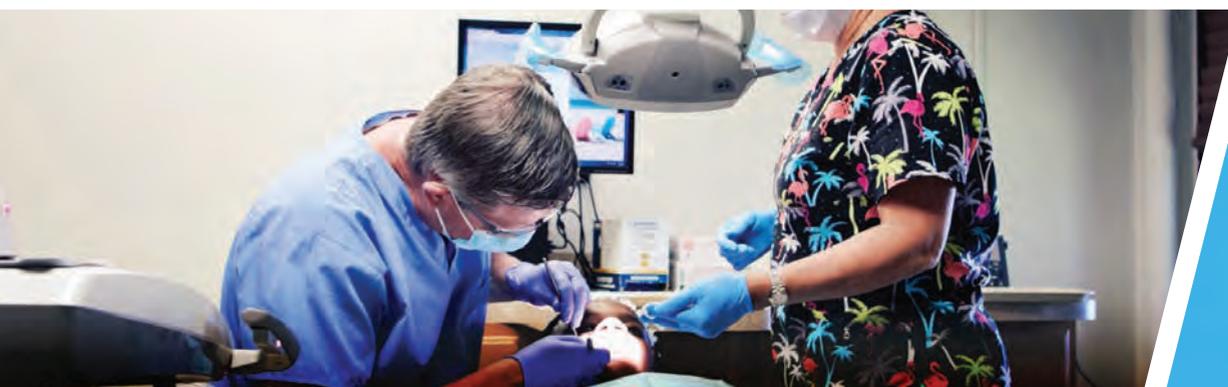
ADS's established partnership with the University of Pittsburgh School of Dental Medicine continues to thrive, with the goal for more graduating dentists to enter the workforce feeling comfortable treating individuals with intellectual disabilities, autism, and behavioral health needs. Through this partnership, third- and fourth-year dental students complete rotations at ADS, working under the direction of our Dental Director and receiving hands-on experience in providing dental care to individuals with intellectual disabilities, autism, and behavioral health needs. In 2019, University of Pittsburgh School of Dental Medicine students completed 20 rotations at ADS, and the participating students rated their experience at the highest level, with ADS receiving a "5" on a 5-point scale.

MISSION

TO PROVIDE COMPREHENSIVE DENTAL AND ANESTHESIA SERVICES OF THE HIGHEST QUALITY TO INDIVIDUALS WITH INTELLECTUAL DISABILITIES, AUTISM, AND BEHAVIORAL HEALTH NEEDS IN ORDER TO MEET THEIR DENTAL NEEDS AND ENHANCE THEIR DAILY LIFE EXPERIENCES AND SELF-ESTEEM.

FY2019 Revenue:	\$2,400,000
Number of Patients Served:	3,224
Patient Satisfaction:	4.90/5.00
Service Locations:	Rochester, Murrysville, Mt. Pleasant, Greentree, Laporte, and our Mobile Dental Unit

ADS provides superior, specialized dental services to individuals with intellectual disabilities, autism, and behavioral health needs in a safe and secure environment. As true specialists in providing dental care for those with disabilities, the experienced and compassionate ADS professional team recognizes and addresses the unique medical needs of each patient and provides comprehensive dental care of the utmost quality.



PASSAVANT MEMORIAL HOMES FOUNDATION



2019 HIGHLIGHTS

ANNUAL EVENTS

PMHF GOLF CLASSIC

Passavant Memorial Homes Foundation (PMHF) held their 27th Annual Golf Classic, presented by First National Bank, on Monday, August 12, 2019, at Olde Stonewall Golf Club in Ellwood City, Pennsylvania. It was a beautiful day for the sold-out event, foursomes participated in a scramble-style tournament with the hopes of being crowned the 2019 PMHF Classic Cup champions.

Following the round of golf, participants gathered for dinner and an awards ceremony, hosted by KDKA-TV Traffic Anchor and Pens TV Host Celina Pompeani. Local artist Cody Sabol wowed the crowd with two live performance paintings, which were then sold to benefit PMHF via the silent auction.

PMHF BENEFIT BASH

The 5th Annual PMHF Benefit Bash, presented by BBL Fleet, took place on Thursday, April 11, 2019, at Stage AE on the North Shore. Over 300 guests and sponsors rocked out to No Bad JuJu and The Delaneys while raising money for a great cause.

Celina Pompeani, KDKA-TV Traffic Anchor and Pittsburgh Penguins TV Host, was our Master of Ceremonies, and we were honored to have her father, KDKA-TV Sports Director, Bob Pompeani, join us for the event. The highlight of the evening for everyone in attendance was being able to witness those we are privileged to serve dance the night away!

TNT FIREWORKS TENT

Each summer, PMHFOS participates in a TNT Fireworks Tent opportunity surrounding the Fourth of July. Throughout the 10-day stretch of fireworks sales, employment opportunities are available to individuals served by PMH. All proceeds raised from the sales are designated to PMHF.

COMMUNITY INITIATIVES

PMHF COMMUNITY SERVICE SCHOLARSHIP

The PMHF Community Service Scholarship was created in memory of Jamie Ellenberger. Jamie was a young man who PMH was privileged to serve. He thrived in his community despite adversity. Diagnosed with Autism Spectrum Disorder, Jamie successfully transitioned from living in a state facility to becoming an active member of his new residential community at PMH. This year, Jayda Jones from Brownsville Area High School was the recipient of the PMHF Community Service Scholarship.

COMMUNITY RESIDENTIAL HOUSING DEVELOPMENT AND RENOVATION PROJECTS

This year, PMHF designated its fundraising efforts to the betterment of our community residential homes by helping to offset expenses that are incurred during home renovations. These renovations ensure that our homes are of the highest quality, meet the specific needs of the individuals in each home, and continue to be fully compliant with all federal and state guidelines and regulations.

MISSION

TO SUPPORT PASSAVANT MEMORIAL HOMES AND ITS AFFILIATES THROUGH COMPREHENSIVE RESOURCE DEVELOPMENT BY CREATING AWARENESS OF AND PROVIDING ADDITIONAL FUNDS FOR THEIR QUALITY PROGRAMS AND SERVICES.

FY2019 Revenue:	\$225,000
Additional Events and Initiatives:	Holiday Giving Campaign Holiday Canned Food Drive, in partnership with Teamsters Local 926 Angel Tree Breast Cancer Awareness
Save the Date:	6TH ANNUAL PMHF BENEFIT BASH Friday, April 17, 2020, 5:30PM at Stage AE 28TH ANNUAL PMHF GOLF CLASSIC Monday, August 17, 2020 at Olde Stonewall Golf Club

PMHF was established to support PMHFOS and its commitment to enriching the lives of children and adults with intellectual disabilities, autism, and behavioral health needs. PMHF creates awareness of and provides additional financial resources for the quality programs of PMHFOS, which care for the physical, emotional, social, and spiritual needs of individuals while promoting choice and independence. PMHF upholds the contention that all people have the right to lead full, productive, and independent lives.



PMHFOS EMPLOYEE RECOGNITION

At PMHFOS, we value each and every employee. We believe that teamwork leads to collective wisdom, and our successes are the result of the continuous flow of initiative, skill, and insight from our staff.

As we continue to grow and expand as an organization, it has remained a priority that our staff members feel our appreciation for the tremendous work that is done throughout the year in support of children and adults with intellectual disabilities, autism, and behavioral health needs. Our organization is what it is because of our employees' compassion and dedication.

PMHFOS ABOVE & BEYOND AWARDS RECOGNITION CEREMONY

Our annual recognition ceremony provides us with the opportunity to formally acknowledge our employees' accomplishments. Whether reaching a milestone in Years of Service, being nominated for a special award, or receiving recognition for achievements in their everyday role, their contribution to our mission is important and is noticed.

PMHFOS 'REV. DR. WILLIAM ALFRED PASSAVANT' EMPLOYEE OF THE YEAR AWARD:

In the late 1800s, our founder, Rev. Dr. William Alfred Passavant, purchased a farm in Rochester, PA with his immediate interest being the establishment of an orphan's home for girls. Several years later, the property was turned into the Passavant Memorial Home for the Care of Epileptics. Today, PMHFOS provides services to 11,000 children and adults with intellectual disabilities, autism, and behavioral health needs.

Dr. Passavant's original act of compassion and generosity has grown and flourished because of the strong commitment from our dedicated staff to provide the highest quality of care to those we are privileged to serve.

Through this award, Dr. Passavant's legacy is honored and remembered and is presented to employees who best emulate his kindness and commitment to serving those who need it most.

The PMHFOS 'Rev. Dr. William Alfred Passavant' Employee of the Year Awardees are:

- **JUDITH BUSH**
Director of Vacancy Management, Thorn Hill
- **CHANDRA GEORGE**
House Coordinator, Rochester
- **TIMOTHY HARPER**
Direct Support Professional, Greensburg
- **VICTORIA KENDELL**
Pharmacy Technician, PDC Pharmacy Philadelphia
- **ALEXANDRIA PATRICK**
Behavioral Specialist Coordinator, Thorn Hill

PMH 'ABOVE & BEYOND' DIRECT SUPPORT PROFESSIONAL OF THE YEAR:

This award is presented to employees who continuously demonstrate their value by making a genuine impact in the lives of others. They put a concerted effort into professionally improving by putting feedback into action; they are a step ahead by always anticipating the needs of their team and of those they serve. They bring ideas to the table that improve efficiency and continuously show their dedication to our mission.

The PMH 'Above & Beyond' Direct Support Professionals of the Year are:

- **RACHEL BLOSNIK**
Program Support, Harmar
- **REBEKAH CEOL**
House Coordinator, Greensburg
- **LAYRASHA COOPER**
Program Support, Rochester
- **CHARITY COUTCH**
Vocational Support, Harmar
- **JOCELYN FARRELL**
Vocational Support, Harmar
- **MATTHEW HOLESAPPLE**
Specialized Residential Counselor, Mt. Pleasant
- **KINYA JENKINS**
Personal Support, Rochester
- **JINA MEISING**
Direct Support Professional, Harmar
- **CHARLOTTE PLETCHER**
House Coordinator, Mt. Pleasant
- **JENNIFER WARD**
House Coordinator, Harmar

PMHFOS 'PASTOR ROBERT HARTMAN' PINNACLE AWARD:

Pastor Robert J. Hartman was a Lutheran minister who served at four churches during his life: Trinity Evangelical Lutheran Church, New Brighton, where he retired from after 22 years; Mt. Lebanon United Lutheran Church; Redeemer Lutheran Church, McMurray; and Zion Lutheran Church, Oil City. Bob served on the Board of Directors over 25 years for Passavant Memorial Homes, was a member of the Clown Ministries, dedicated his service to many more organizations, and had a profound love of golf. His positivity, his dedication to his faith, and his desire of serving others was unmatched.

This award is named in Pastor Hartman's honor and is presented to employees who bring a similar sense of positivity and service to others into their everyday work life. They influence others in working towards departmental goals and organizational objectives; they serve as a role model to their colleagues and peers and consistently go "above & beyond" without fanfare; they take initiative to solve problems and improve work situations, and demonstrate reliability and perseverance while focusing on results.

The PMHFOS 'Pastor Robert Hartman' Pinnacle Awardees are:

- **DONNA BAZZONE**
Financial Manager, Harmar
- **DEVIN EPPERS**
Business Development Manager, PDC Pharmacy Colorado
- **ROBERT PEREVUZNİK**
Director of Information Technology, Harmar
- **JERMAINE ROGERS**
Program Operations Director, Delaware
- **RAYMONT YOUNGBLOOD**
Site Supervisor, Harmar



PMHFOS EMPLOYEE RECOGNITION

PMHFOS 'SHINING STAR' AWARD:

The PMHFOS 'Shining Star' Award is presented to employees in recognition of their consistent and unwavering work ethic and who have made significant contributions to their job functions, departments, and our organization. They are positive examples of the PMHFOS culture and are committed to our mission to serve individuals with intellectual disabilities, autism, and behavioral health needs.

The PMHFOS 'Shining Star' Awardees are:

- **ELIJAH AMOAH**
Teacher Counselor, Harmar
- **ASHLIE BLACK**
Program Instructor, Mt. Pleasant
- **JASON CLARK**
Direct Support Professional, Greensburg
- **TAYLER CRAGGETTE**
Human Resources Coordinator, Mt. Pleasant
- **NIHLA DAVIS**
Personal Support, Rochester
- **THOMAS FETTER**
Direct Support Professional, Greensburg
- **NICOLE FREEMAN**
Human Resources Assistant, Rochester
- **SAMUEL FOGEL**
Assistant Director of Specialty Supports, Harmar
- **AIMEE GRAYSON**
Site Supervisor, Harmar
- **ALLISON KEMMER**
Teacher Counselor, Harmar
- **JAREN KLINE**
Trust Services Assistant, Thorn Hill
- **BERNADINE LOHR**
House Coordinator, Greensburg
- **RAQUAEL LOWE**
Program Support, Rochester
- **KARLA OWENS**
Site Supervisor, Harmar
- **TARA PEELE**
Residential Program Director, Rochester
- **JUDITH PILAT**
Human Resources Training and Staff Development Assistant, Harmar
- **SANDRA PIRLO**
Triage Nurse, Greensburg
- **ALISON RELICK**
Consumer Advocacy Director, Mt. Pleasant
- **CRYSTAL TITEL**
Direct Support Professional, Greensburg
- **KELLY TRICE**
Behavioral Specialist, Mt. Pleasant
- **RICHARD VALENTI**
Staff Accountant, Harmar
- **MELINDA WRIGHT**
Consumer Advocacy Manager, Mt. Pleasant
- **AUBREY YOUNG**
Direct Support Professional, Greensburg
- **COLEEN YOUNG**
Personal Support, Harmar

PMHFOS 'ROOKIE OF THE YEAR' AWARD:

The purpose of this award is to recognize and distinguish employees who have shown outstanding performance in their role. They demonstrate effective collegial interactions when facing new and/or difficult tasks, and they bring innovative and useful ideas to tasks at hand.

The PMHFOS 'Rookie of the Year' Awardees are:

- **ANDREA DEFILIPPO**
Program Specialist, Lifesharing, Rochester
- **KENNEDY GORDON**
Specialized Residential Counselor, Harmar
- **CORALEE PROKUP**
Direct Support Professional, Bedford/Somerset
- **KEVIN SMITH**
Specialized Residential Counselor, Mt. Pleasant
- **CRAIG WHITE**
Direct Support Professional, Rochester

In addition, 195 employees were also recognized with the PMHFOS Service Award for reaching a milestone in years of service.

25 DAYS OF CHRISTMAS

Throughout the holiday season, PMHFOS held a "25 Days of Christmas" Employee Recognition Raffle.

Each day of December through the 23rd, four active, full-time employees were randomly selected to receive a one-time bonus of **\$500.00**.

On Christmas Eve, four active, full-time employees were randomly selected to receive a one-time bonus of **\$1,000.00**.

On Christmas Day, one active, full-time employee was randomly selected to receive a one-time bonus of **\$5,000.00**.

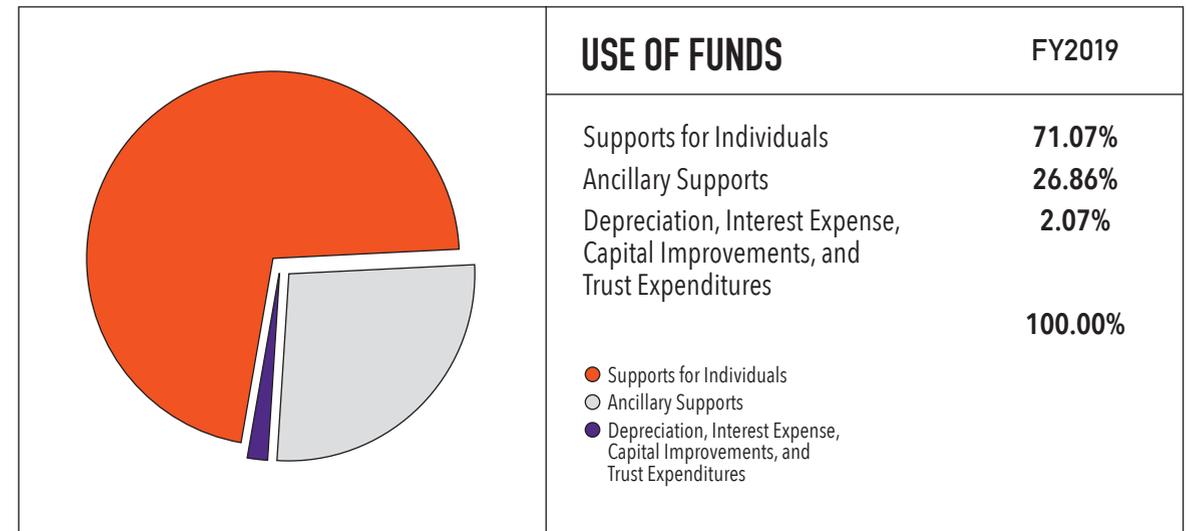
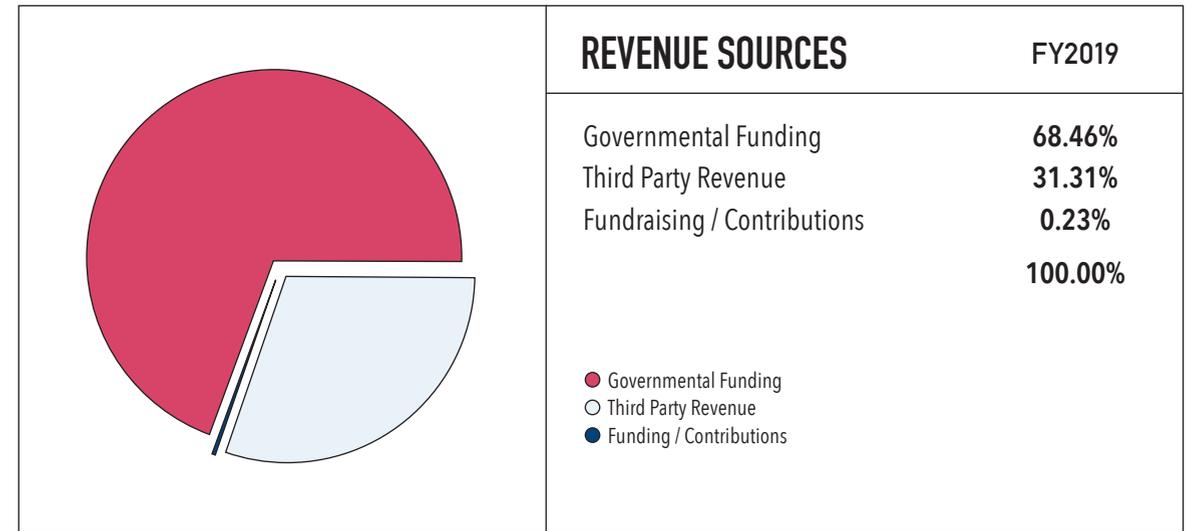
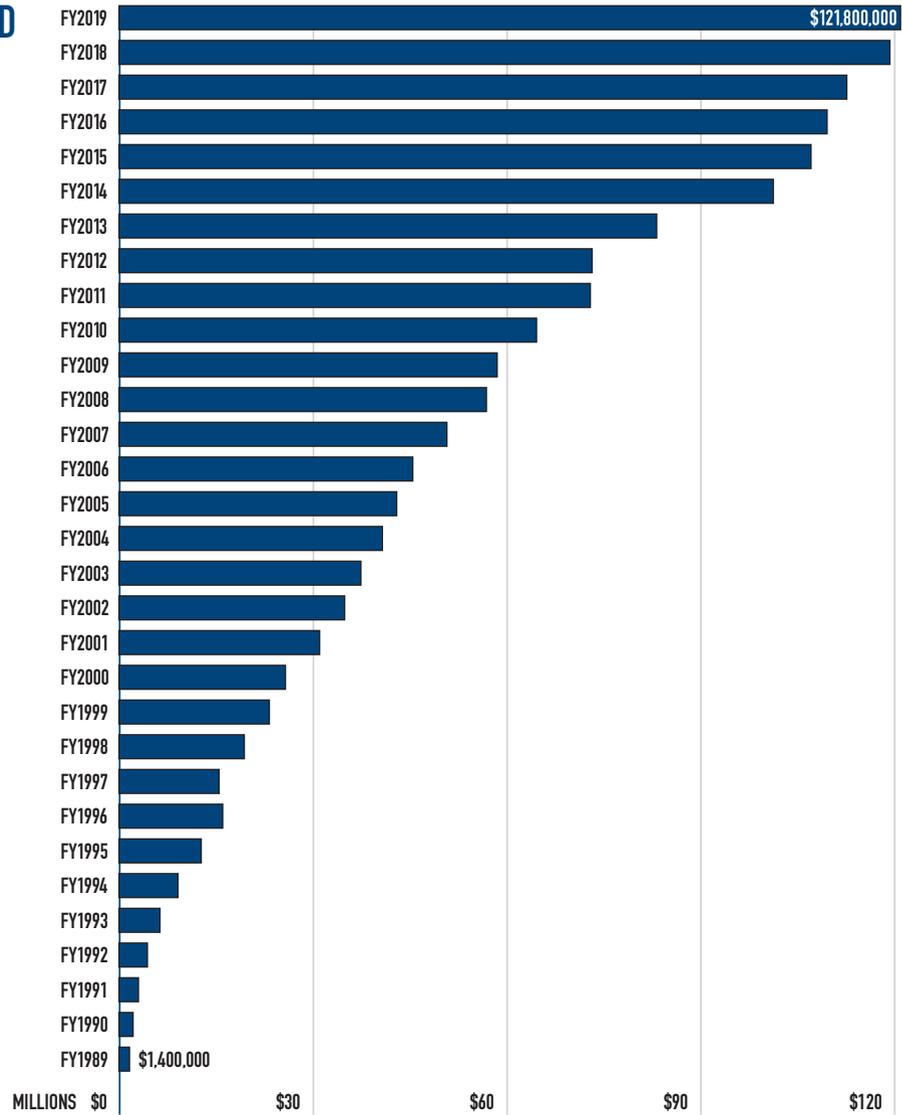
PITTSBURGH PENGUINS PARTNERSHIP

Because of our partnership with the Pittsburgh Penguins, we are able to offer the individuals we serve and our employees exclusive and unique opportunities they might not otherwise experience. Those include the opportunity to ride the Zamboni before a Penguins game, a VIP tour of the Penguins locker room and Suite 66, game tickets, and Penguins Line-Change experience with seats next to the player bench and right on the glass!



REVENUE AND USE OF FUNDS

CONSOLIDATED REVENUE



BOARD OF DIRECTORS



HAZEL SHEFFIELD
Board Chair

MARY ANN BOLLAND
Board Vice Chair

DAVID CALIGUIRI

JOHN O'KEEFE

CHUCK MILLER

ROBERT SIMONS

DEBORAH VOGEL

LAWRENCE VOGEL



DEBORAH VOGEL
Board Chair

MARY ANN BOLLAND
Board Vice Chair

HAZEL SHEFFIELD

TRISH CAWLEY

JOCELYN HOWARD

JEFF MARTIN

DARYL PATTEN



JOHN O'KEEFE
Board Vice Chair

DEBORAH VOGEL
Board Vice Chair

DENISE CAVENAUGH

MAGGIE HARRIS

DON KAUFFMAN

KIMBERLY MAMAUX

BILL MILLER

BILL SHERBONDY

DAVID CALIGUIRI
Board Chair

JOHN O'KEEFE
Board Vice Chair

CHRISTOPHER BEANE

GARY BEERS

KELLI BERKOVITZ

ABYGAE HENDERSON

MARIA MWIKALI

New Jersey



JACK WADDELL
Board Chair

MARY ANN BOLLAND
Board Vice Chair

PATTY EPPLEY

WENDY LONG

DEBORAH VOGEL



HAZEL SHEFFIELD
Board Chair

MARY ANN BOLLAND
Board Vice Chair

PATTY EPPLEY

WILLIAM KRIEGER

RUSSELL LIVINGSTON

CHUCK MILLER

JOHN O'KEEFE

EXECUTIVE MANAGEMENT

RICK D. SENFT
Chief Executive Officer
and President

CAROL GRANT
Chief Operating Officer
and Vice President

ZACHARY SENFT
Chief Administrative Officer

LEWIS MINETT
Chief of Staff

ROBERT DOUGHERTY
Chief Financial Officer

GENERAL COUNSEL

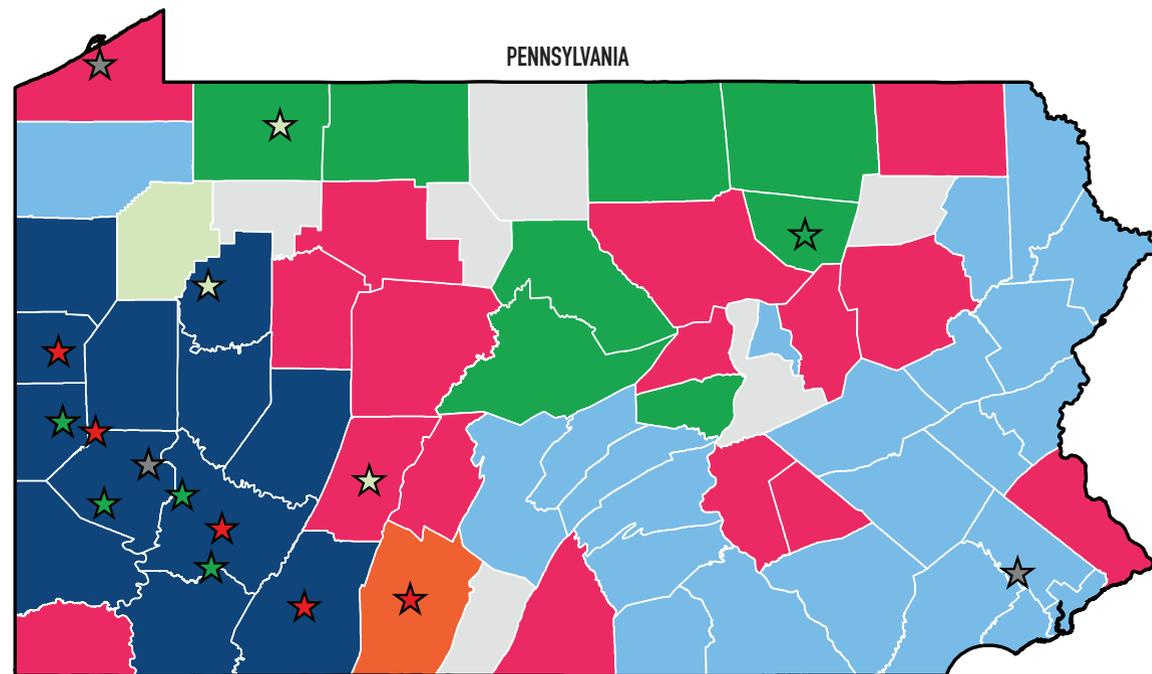
THOMAS W. KING, III
Esquire

CORPORATE ATTORNEY

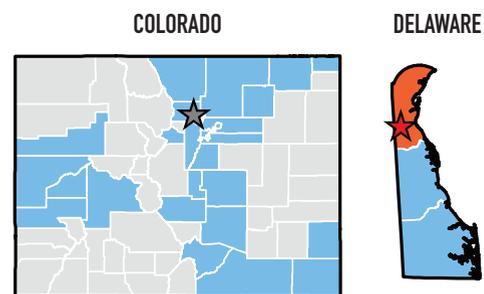
ANDREA C. PARENTI
Esquire



PMHFOS LOCATIONS



- | SITES | | SERVICE AREAS | |
|-------|------------------------------|---------------|----------------------------|
| | PMHFOS Office Locations | | PMH, PDC Pharmacy, and ADS |
| | PDC Pharmacy Locations | | PMH and PDC Pharmacy |
| | ADS Clinic Locations | | PMH and ADS |
| | Mobile Dental Unit Locations | | PDC Pharmacy and ADS |
| | | | PDC Pharmacy |
| | | | ADS |



CONTACT US

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 Phone: 412-820-1015

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ROCHESTER REGIONAL OFFICE
 641 Reno Street, P.O. Box 189, Rochester, PA 15074
 Phone: 724-775-0448

MOUNT PLEASANT REGIONAL OFFICE
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 Phone: 724-853-1950

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 Phone: 302-828-0091

PDC PHARMACY

PDC PHARMACY - PITTSBURGH
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PDC PHARMACY - PHILADELPHIA
 2550 Eisenhower Avenue, Building B, Norristown, PA 19403
 Phone: 866-633-7732 or 484-690-0160

PDC PHARMACY - ERIE
 1611 Peach Street, Erie, PA 16501
 Phone: 814-520-8680

PDC PHARMACY - COLORADO
 4665 Nautilus Court, Suite 101, Boulder, CO 80301
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163 Thorn Hill Road, Warrendale, PA 15086
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ACCESSIBLE DENTAL SERVICES

641 Reno Street, Rochester, PA 15074
 Phone: 724-775-0448 x633

PASSAVANT MEMORIAL HOMES FOUNDATION

163 Thorn Hill Road, Warrendale, PA 15086
 Phone: 412-820-1015



IMPACT REPORT

2019

